



CHAPEL STREET MEDICAL CENTRE

Working together to reduce
missed appointments



**130 MISSED
APPOINTMENTS
IN NOVEMBER 2025**



= 45 HOURS

| | |
|------------|------------------------|
| GP/ANP | 73 missed appointments |
| Pharmacist | 8 missed appointments |
| Nurses | 49 missed appointments |

**PLEASE CANCEL YOUR
APPOINTMENT IF YOU
CANNOT ATTEND**

You can cancel via the NHS app,
by phone or in person



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IF YOU CANNOT ATTEND**