



CHAPEL STREET MEDICAL CENTRE

Working together to reduce
missed appointments



130

**MISSED
APPOINTMENTS
IN NOVEMBER 2025**



= 45 HOURS

GP/ANP	73 missed appointments
Pharmacist	8 missed appointments
Nurses	49 missed appointments

**PLEASE CANCEL YOUR
APPOINTMENT IF YOU
CANNOT ATTEND**

You can cancel via the NHS app,
by phone or in person



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IF YOU CANNOT ATTEND**